

F012010 " 856912860

6785370

09/876, 958

1/29

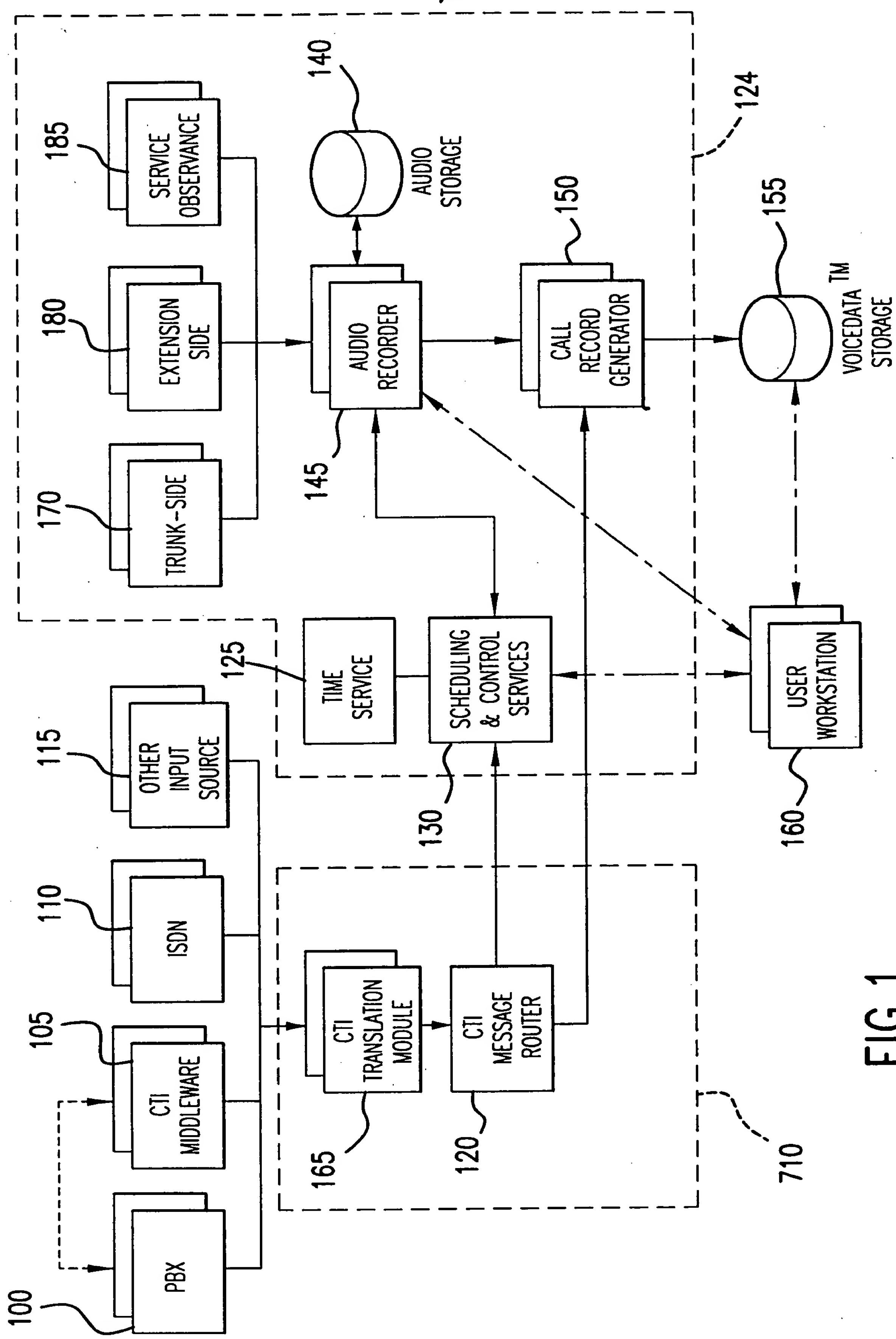
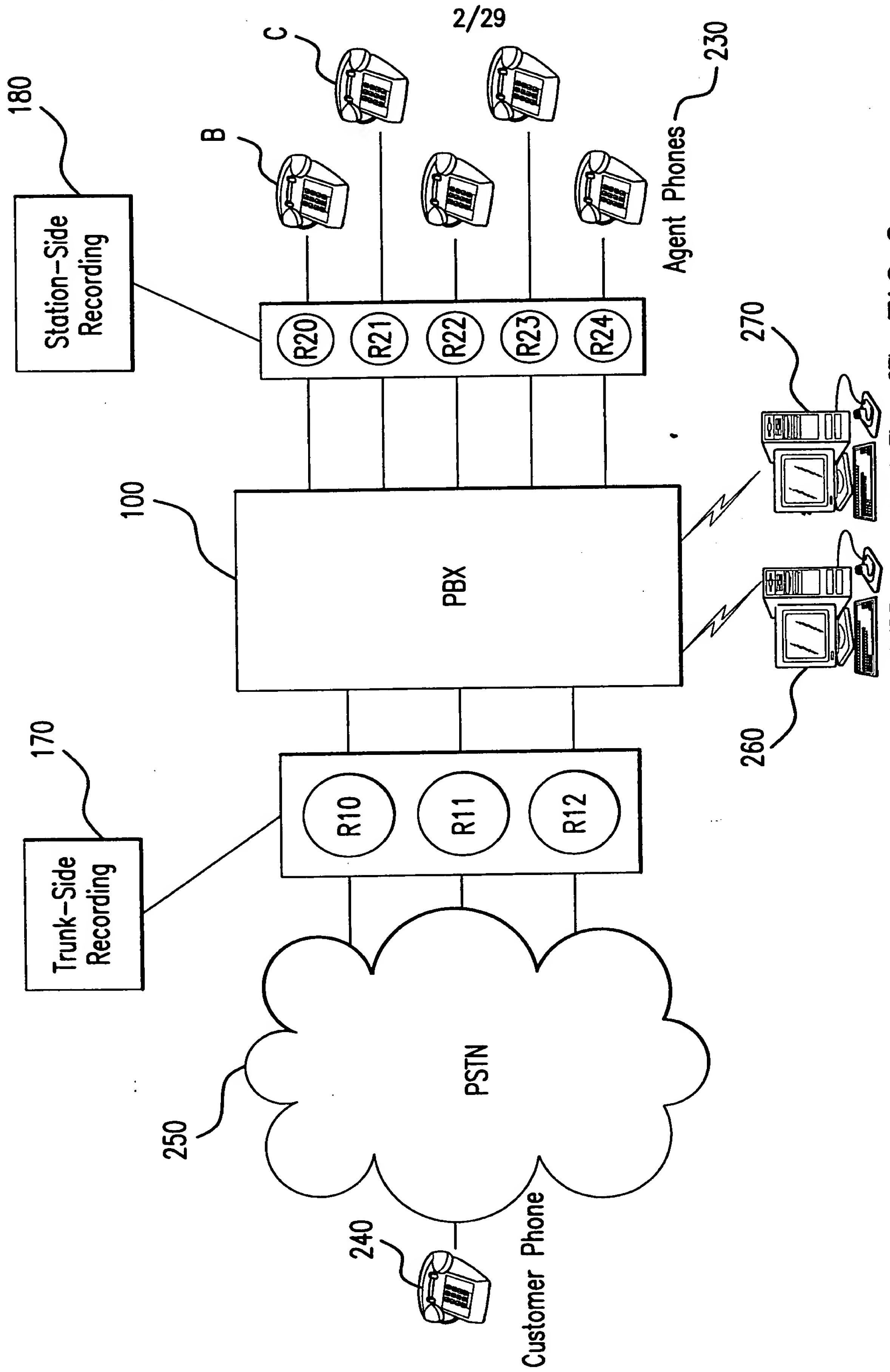


FIG. 1



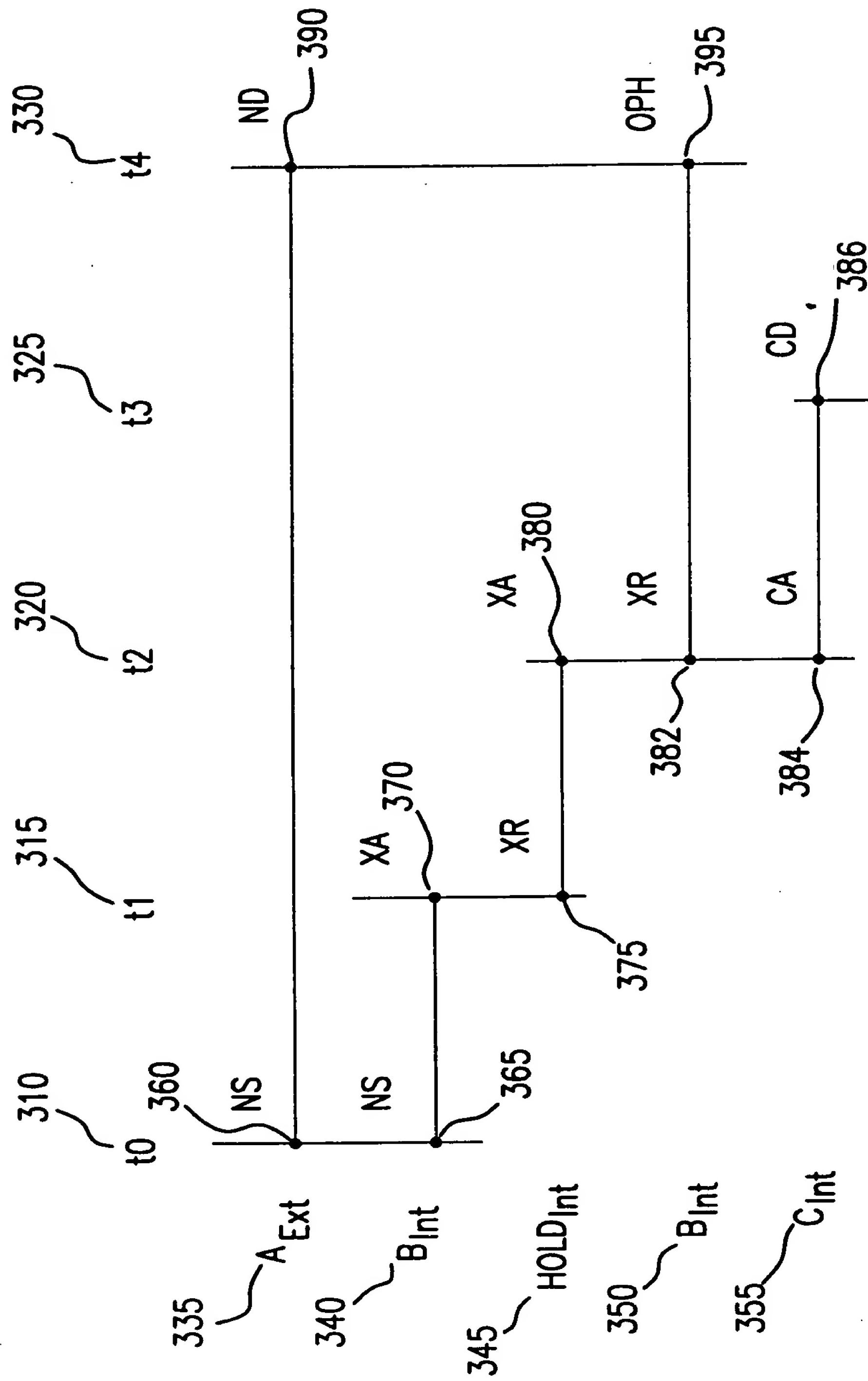
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graph TD
    Computer[Computer] --- SMDR1[SMDR]
    Computer --- SMDR2[SMDR]
    SMDR1 --- Handset1[Handset]
    SMDR1 --- Keyboard1[Keyboard]
    SMDR2 --- Handset2[Handset]
    SMDR2 --- Keyboard2[Keyboard]
    Computer --- Printer[Printer]

```

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10 20 30 40 50 60 70 80 90 100



F|G.3

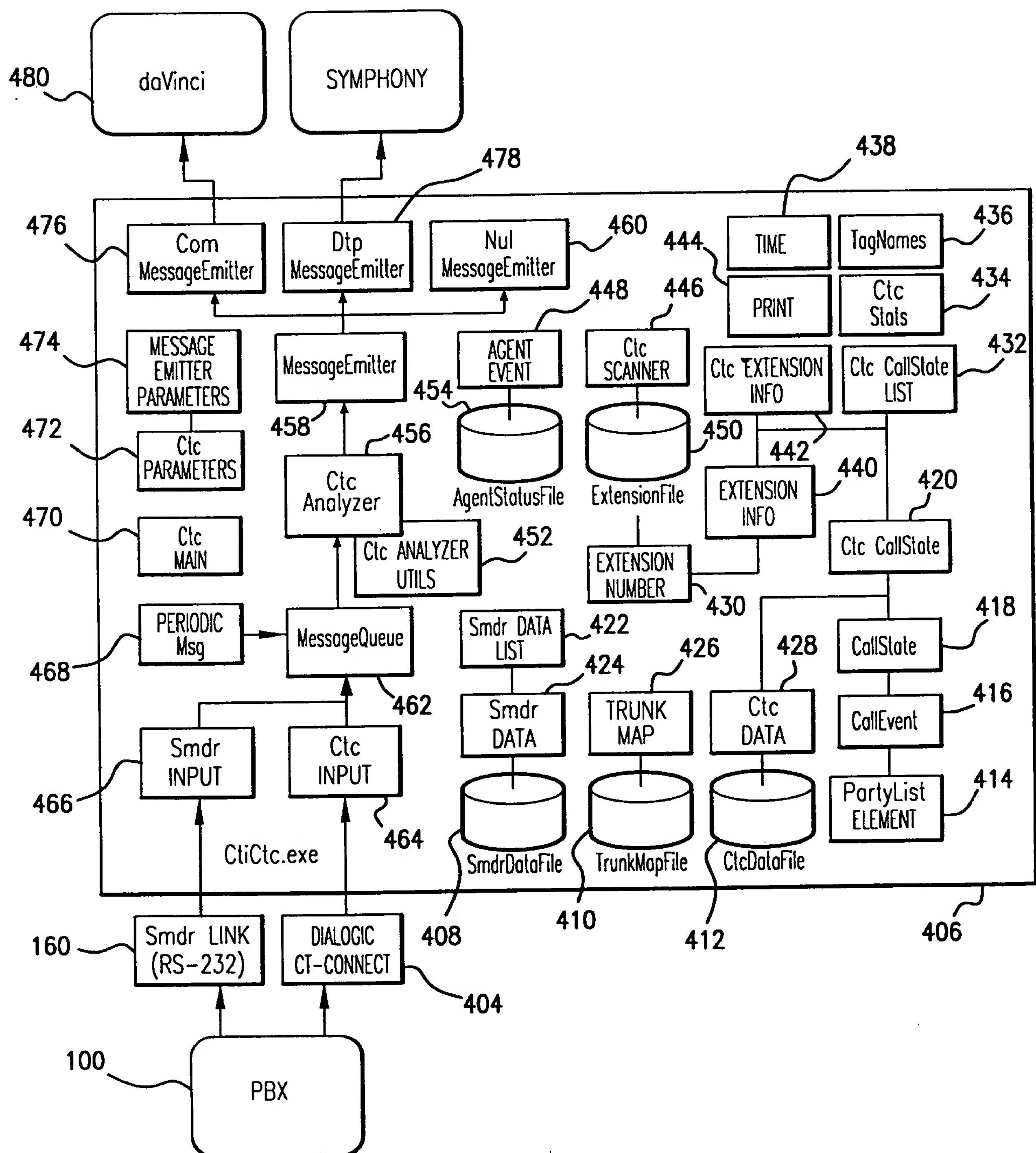


FIG.4

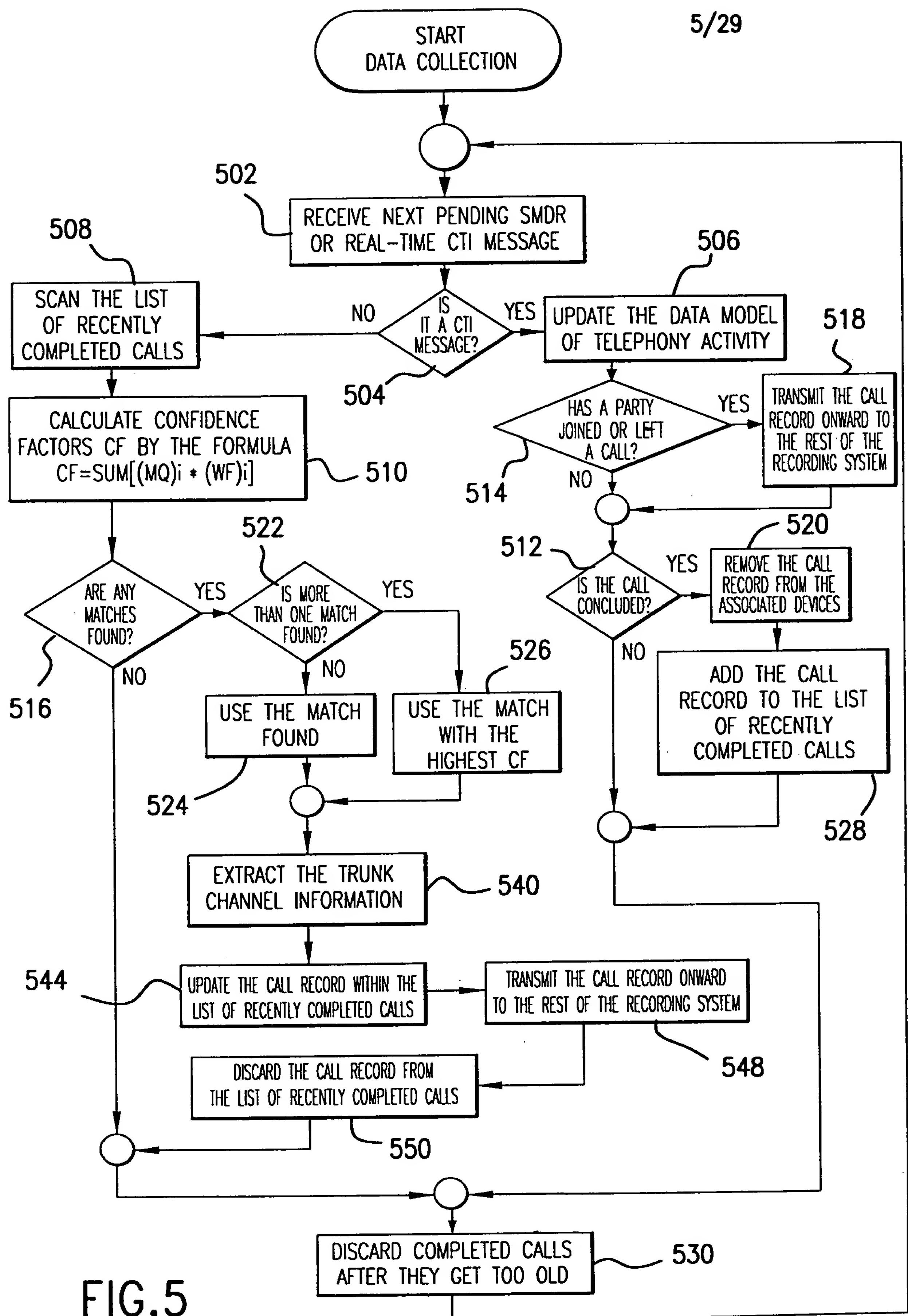


FIG.5

T00000000000000000000000000000000

10225956 - 050800

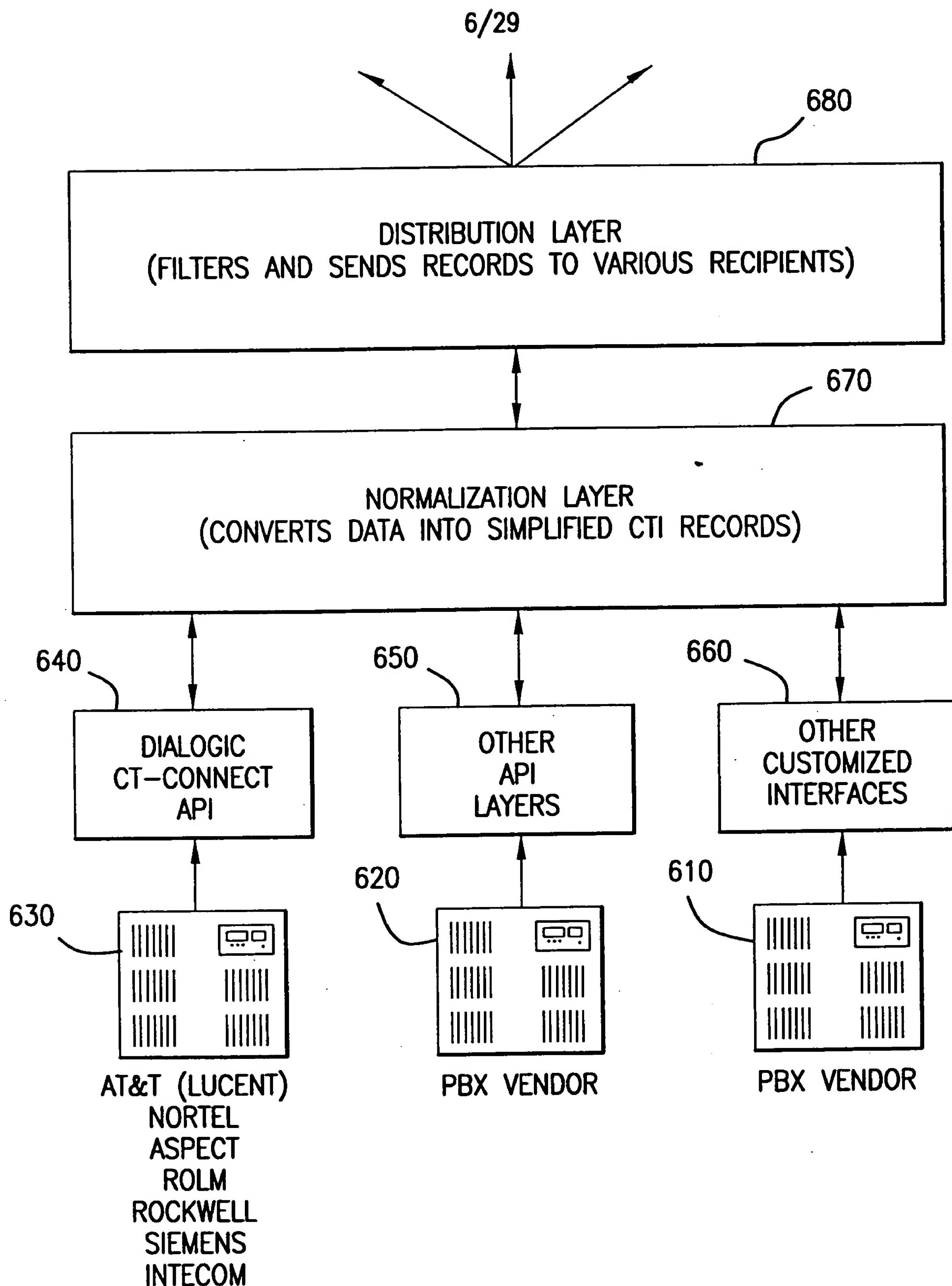


FIG.6

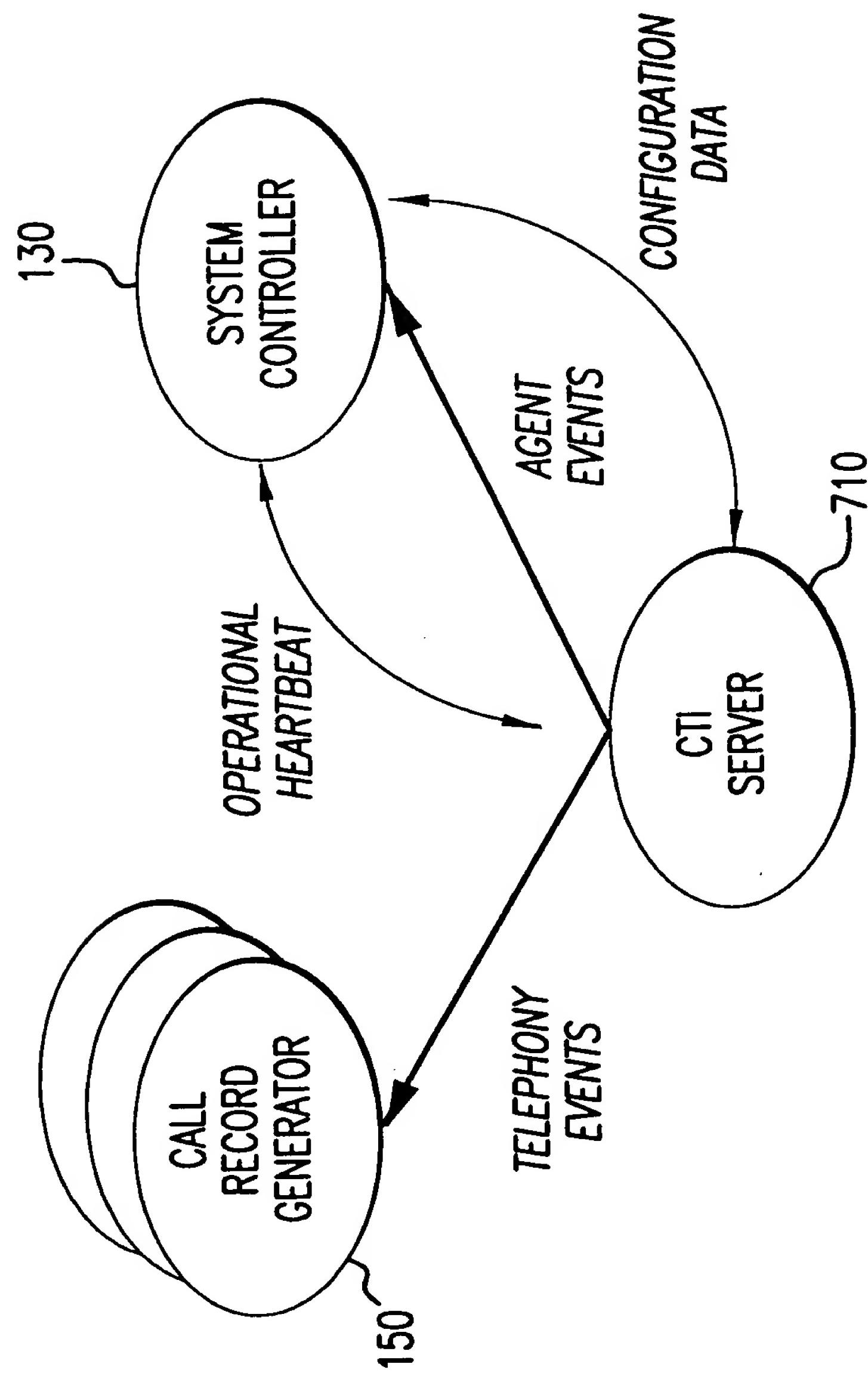


FIG. 7

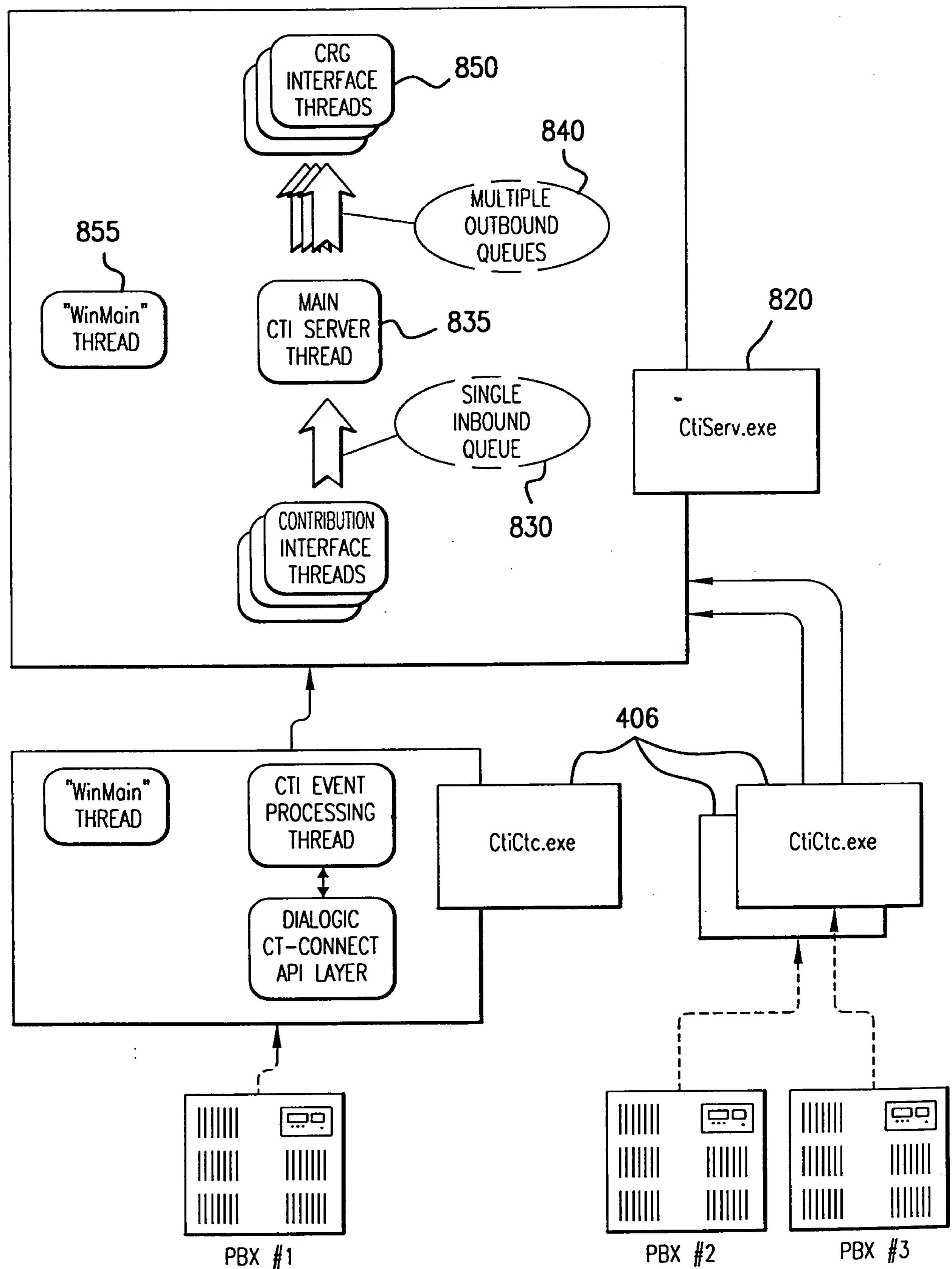


FIG.8

T080900-89692860

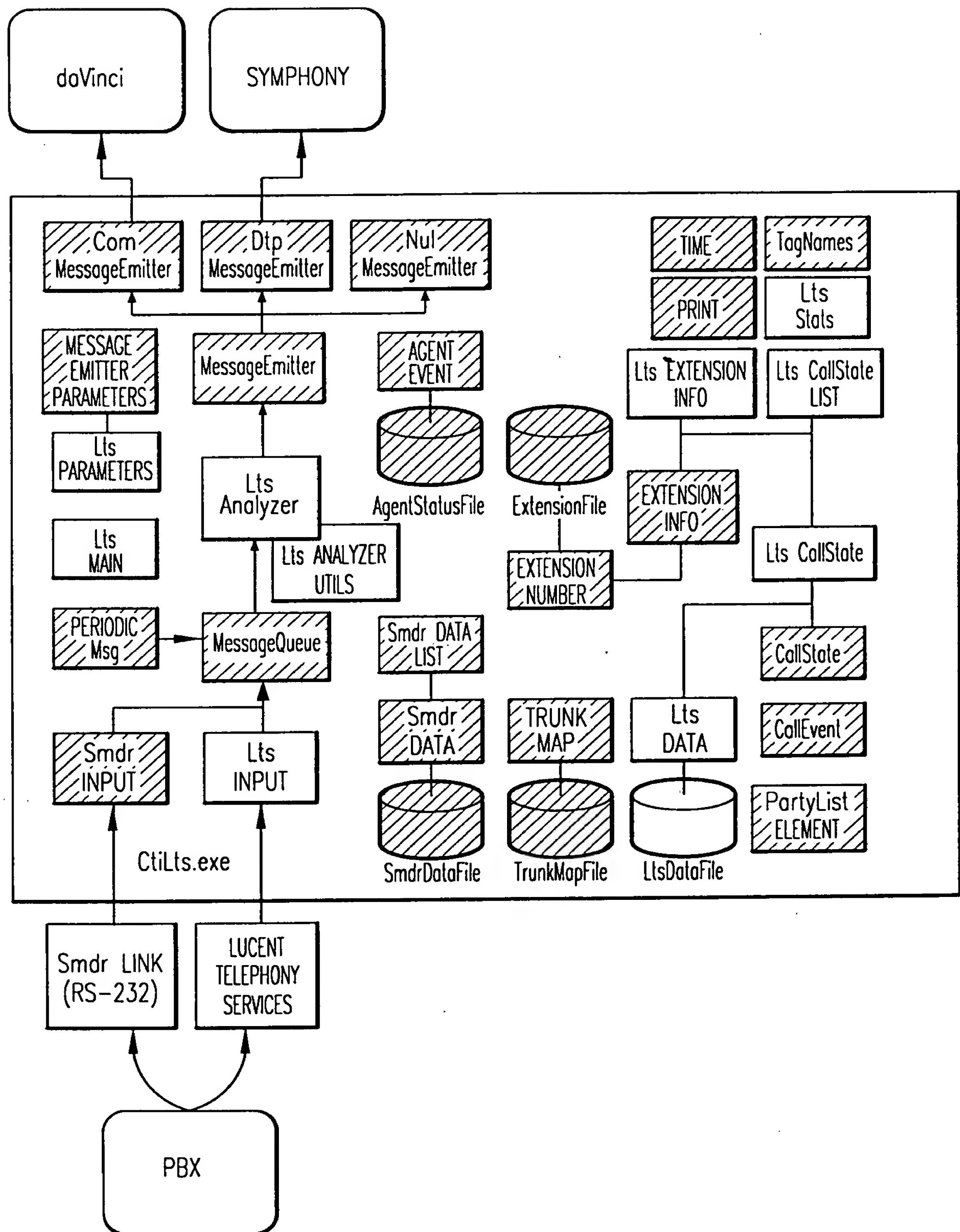


FIG.9

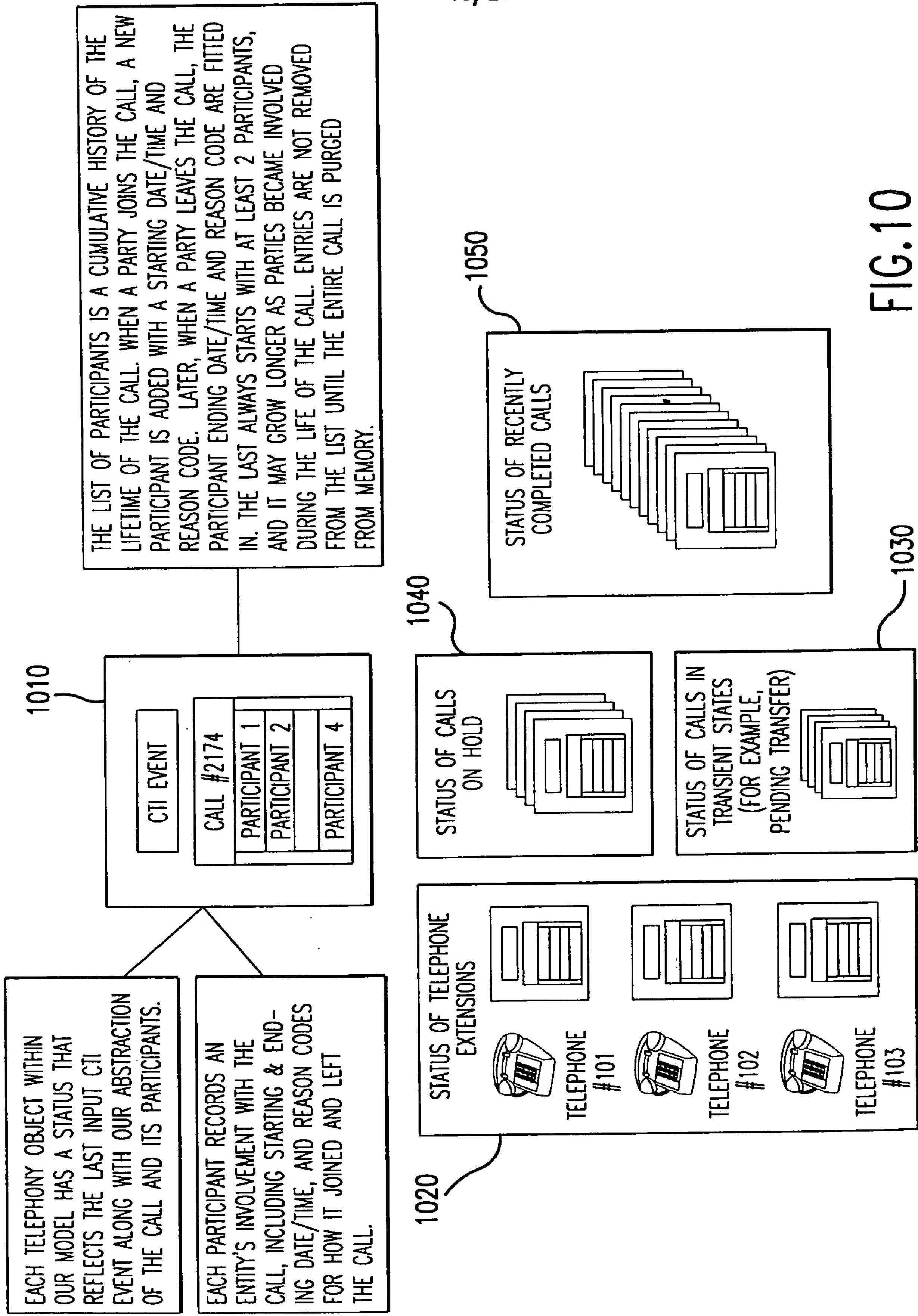


FIG. 10

09269591 060804

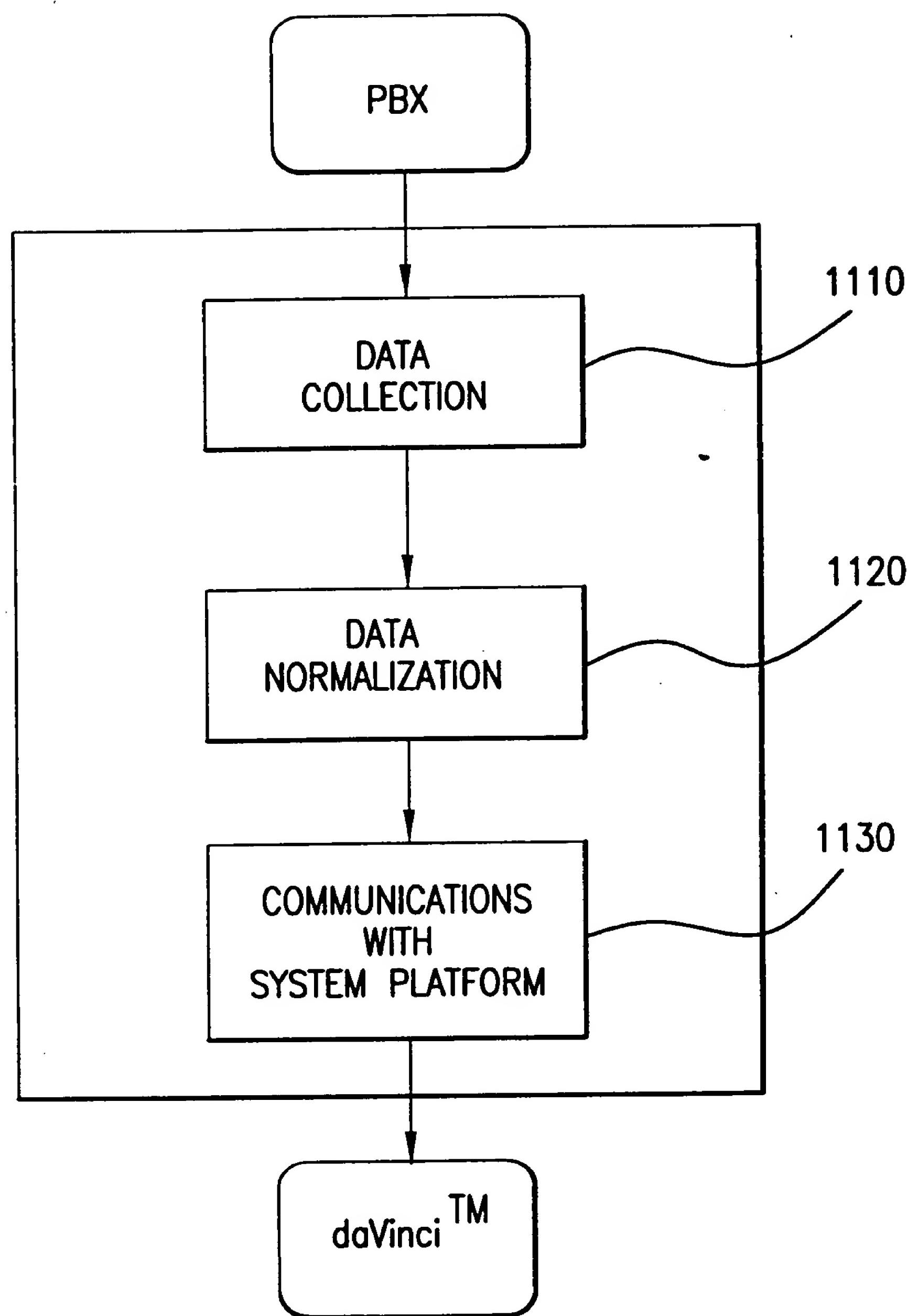


FIG.11

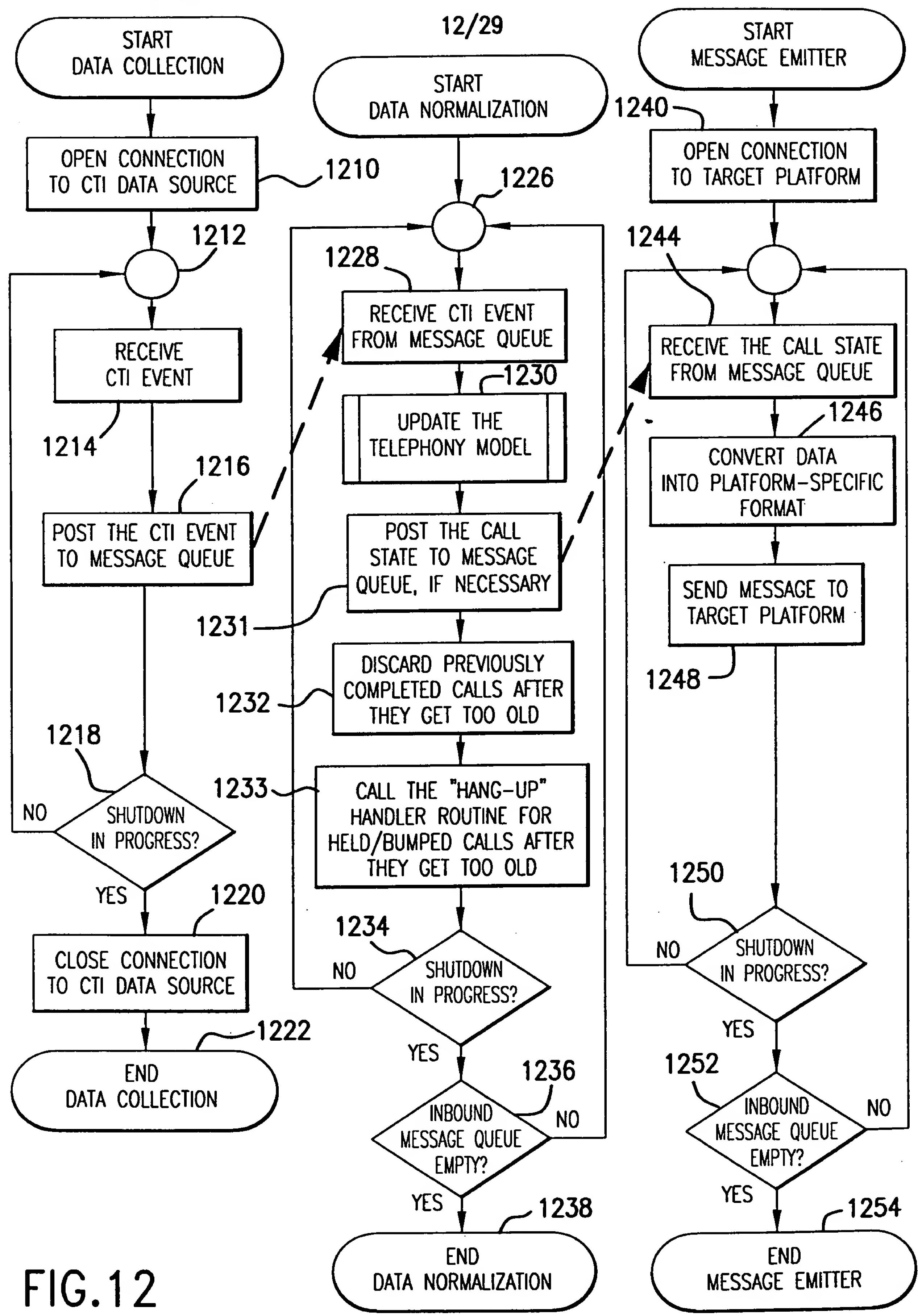


FIG.12

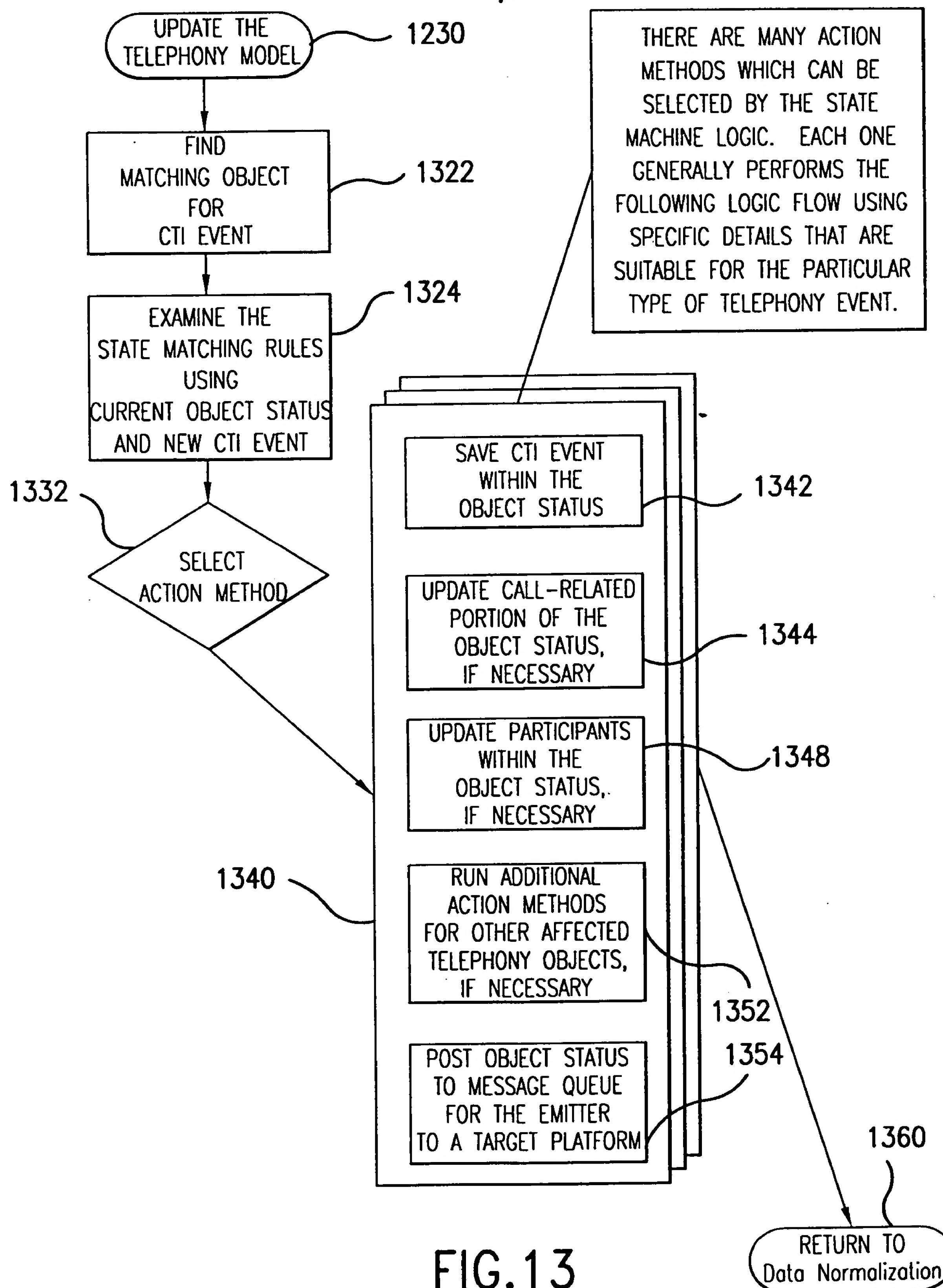


FIG.13

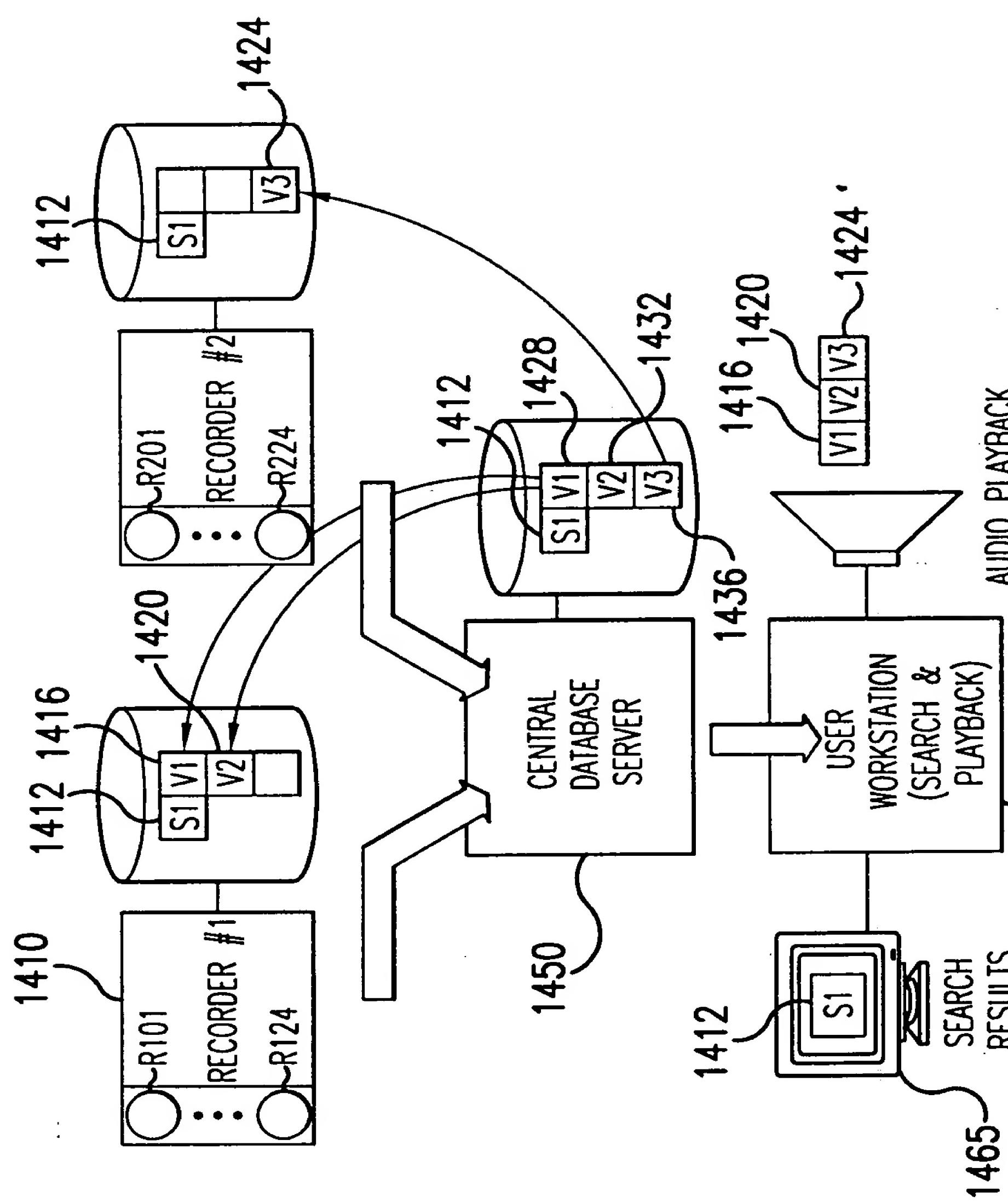
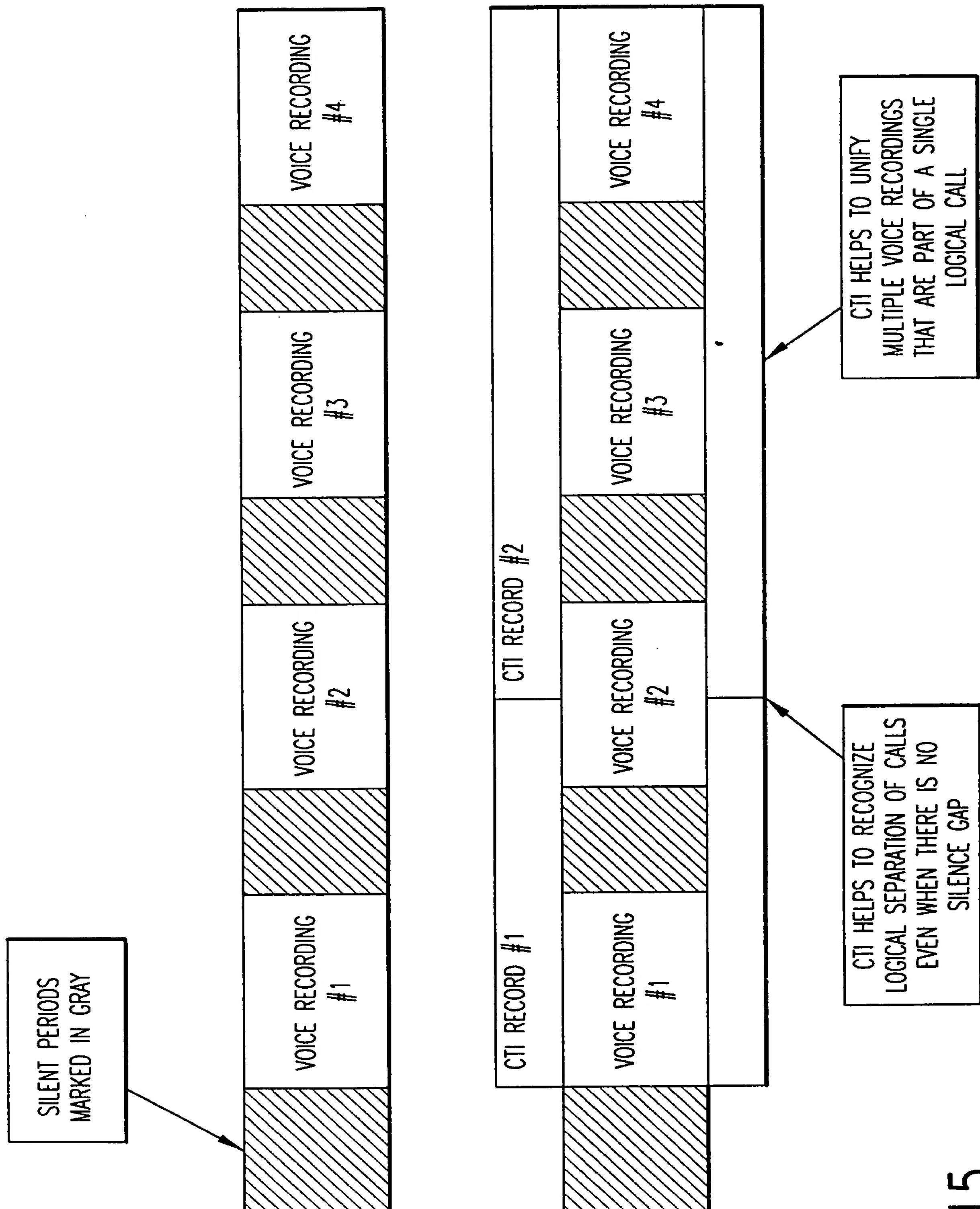


FIG. 14





T 0 3 0 3 0 " 2 5 6 2 2 6 0

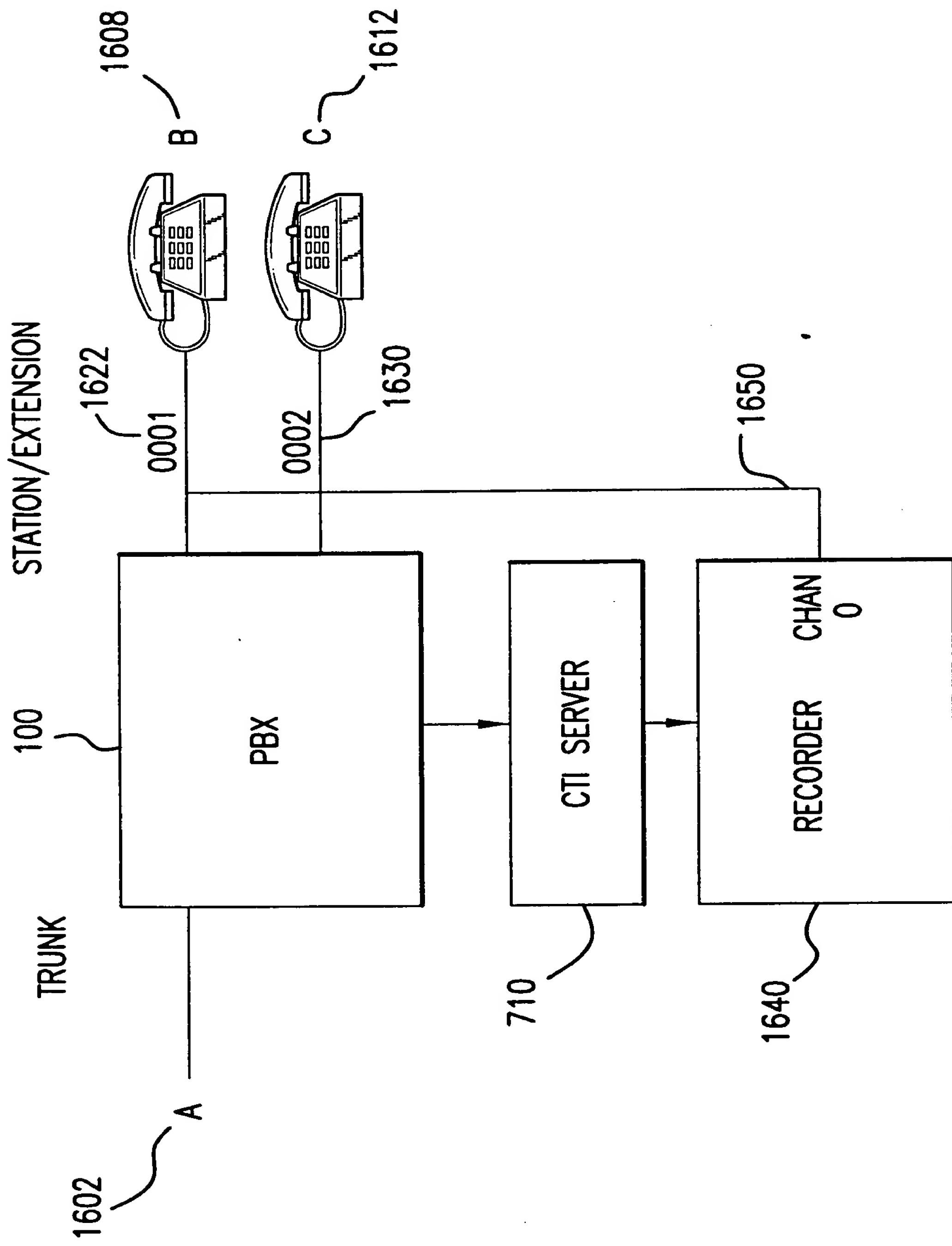
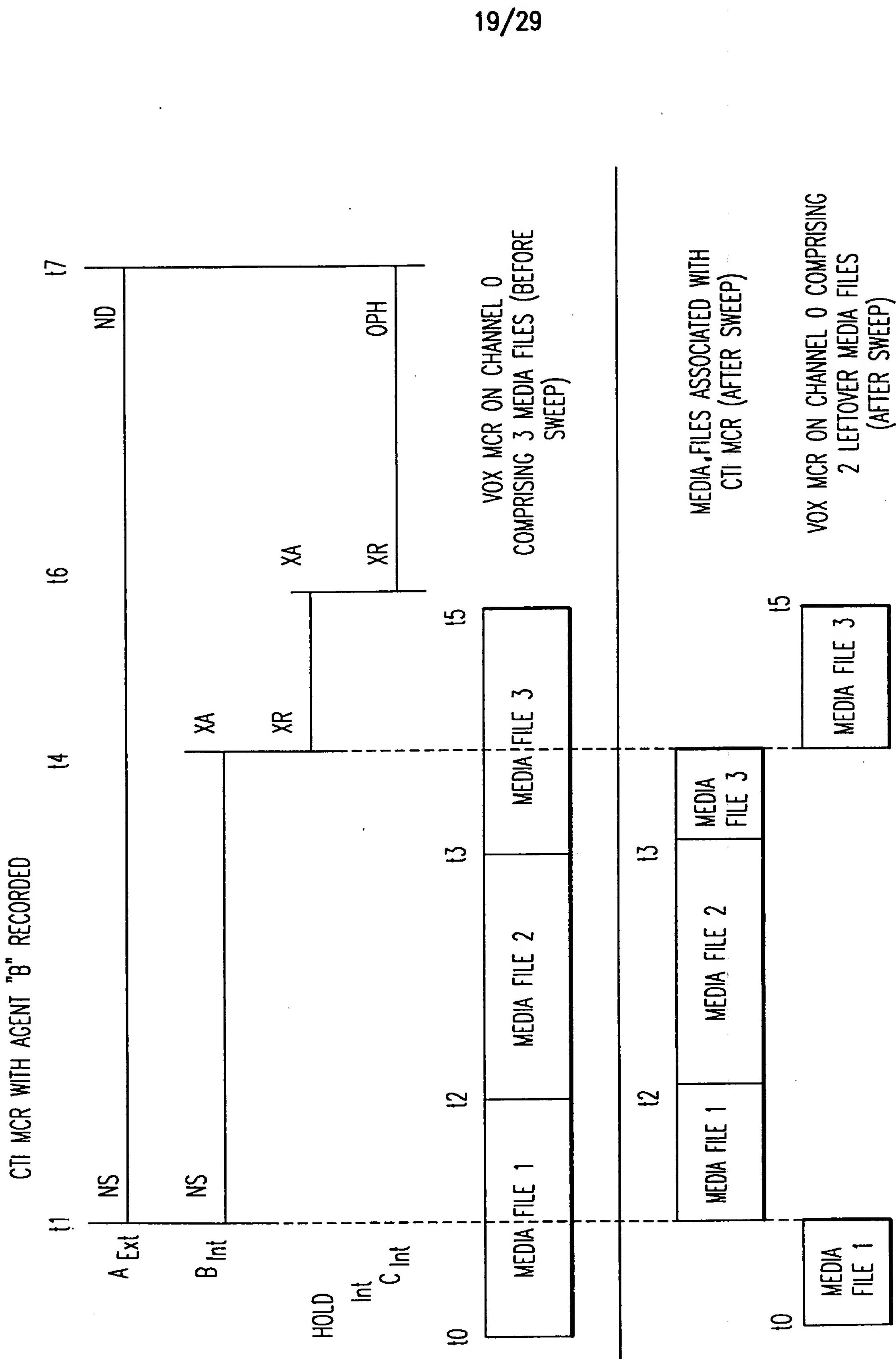


FIG. 16A

AgentId	EXTENSION	LOCATION	START TIME	END TIME	CONNECT REASON	DISCONNECT REASON
A		EXTERNAL	t <sub>1</sub>	t <sub>7</sub>	NORM START	NORM DROP
B	0001	INTERNAL	t <sub>1</sub>	t <sub>4</sub>	NORM START	Xfr AWAY
HOLD		INTERNAL	t <sub>4</sub>	t <sub>6</sub>	Xfr Rec	Xfr AWAY
C	0002	INTERNAL	t <sub>6</sub>	t <sub>7</sub>	Xfr Rec	OTHER PARTY HANGUP

FIG. 16B

**FIG. 17**



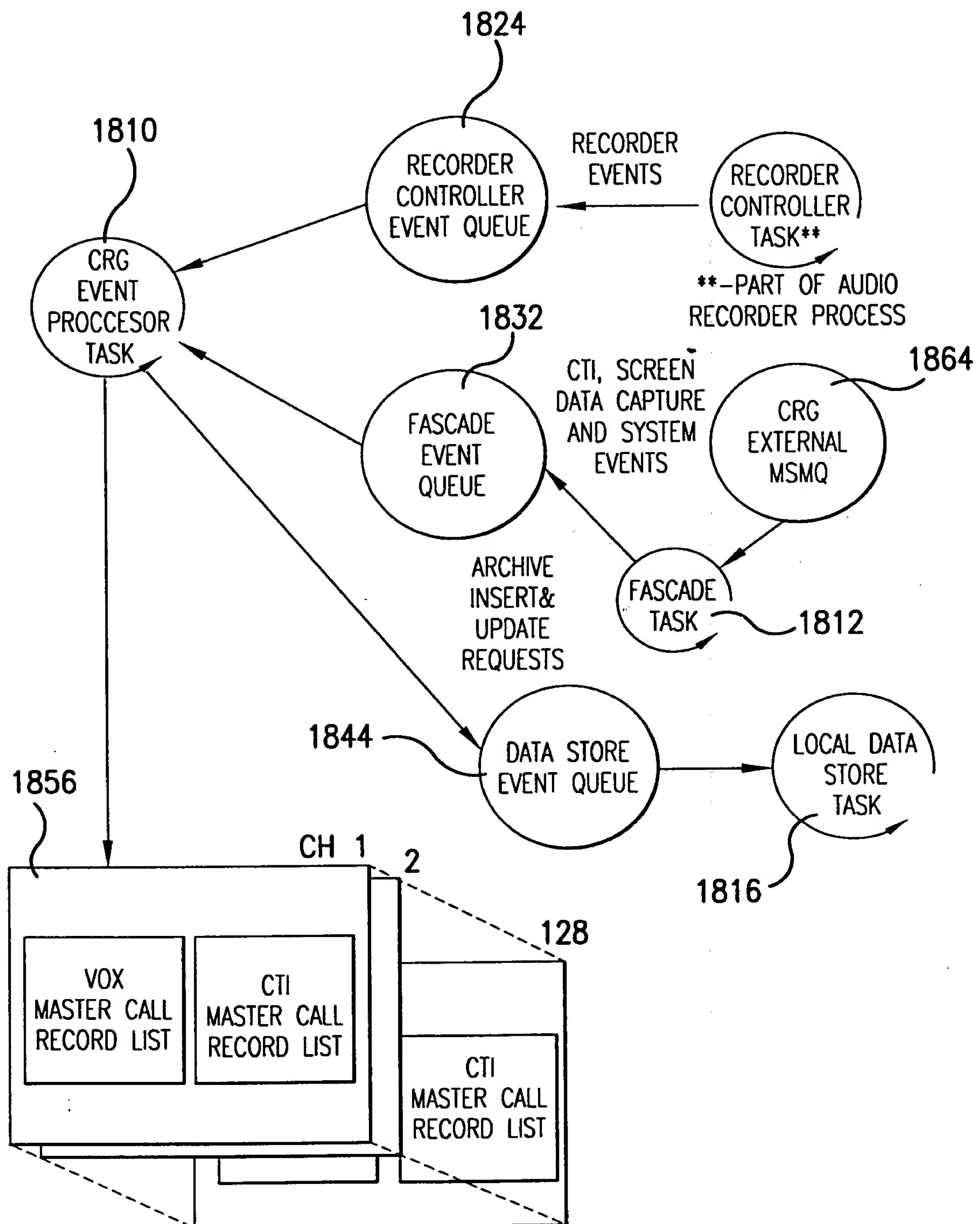


FIG. 18

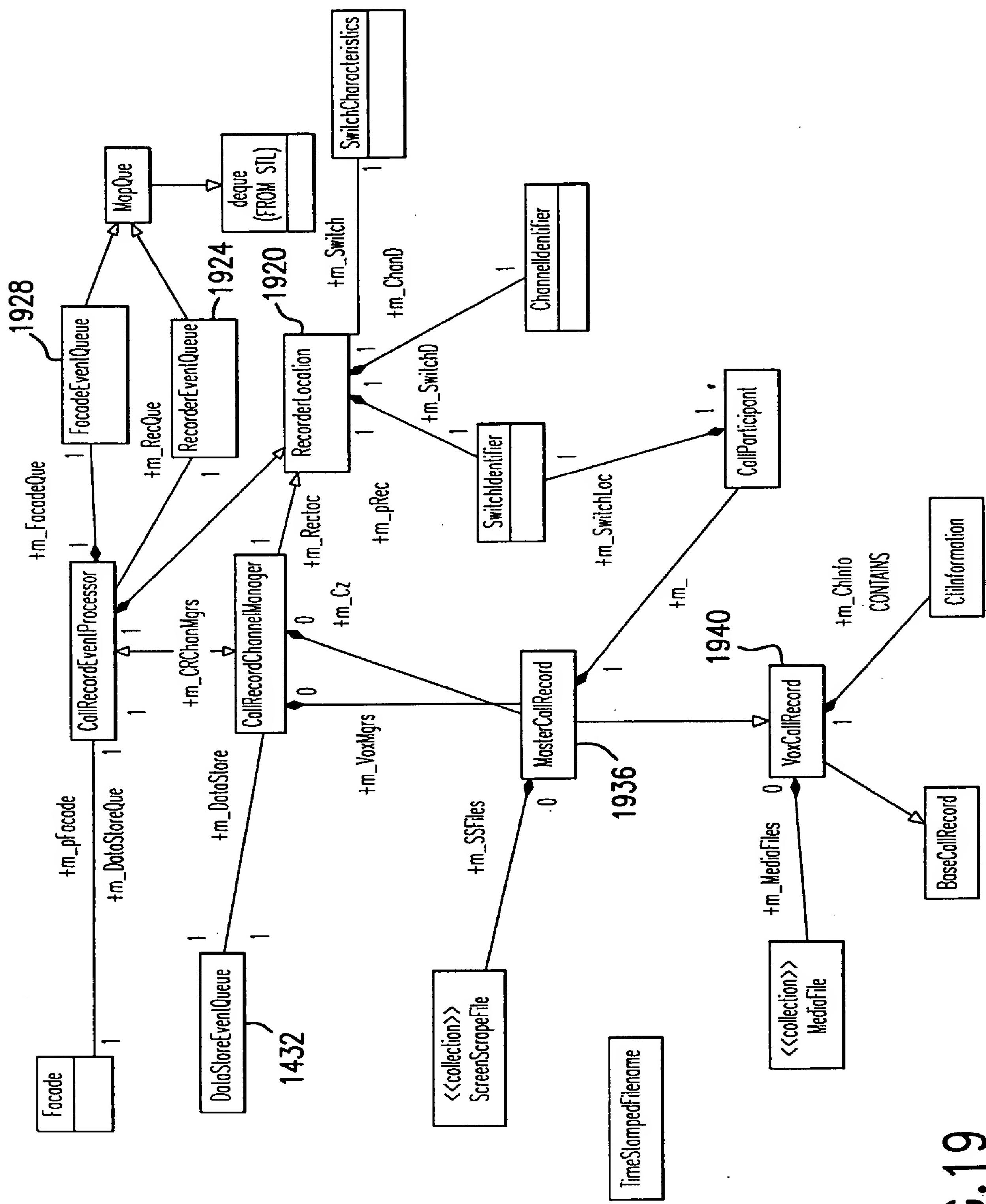
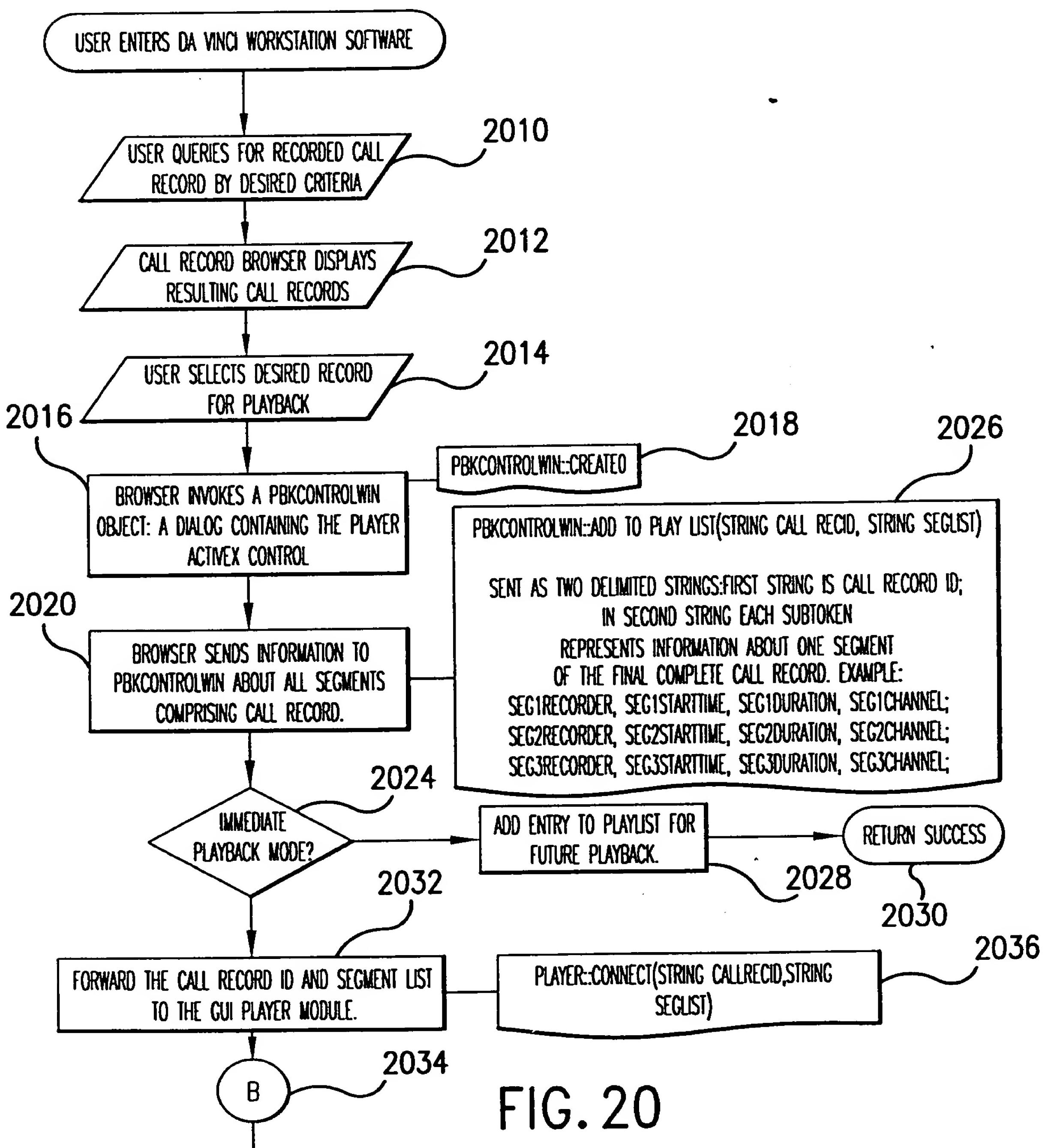
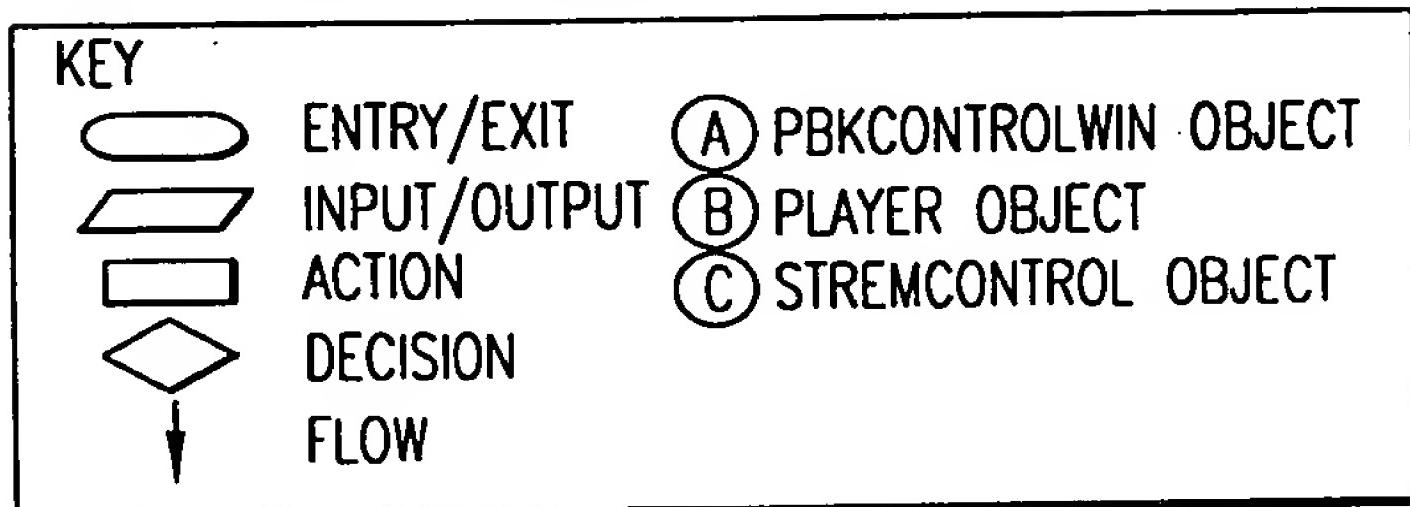


FIG. 19

## STREAM CONTROL MANAGER:INITIALIZATION SEQUENCE



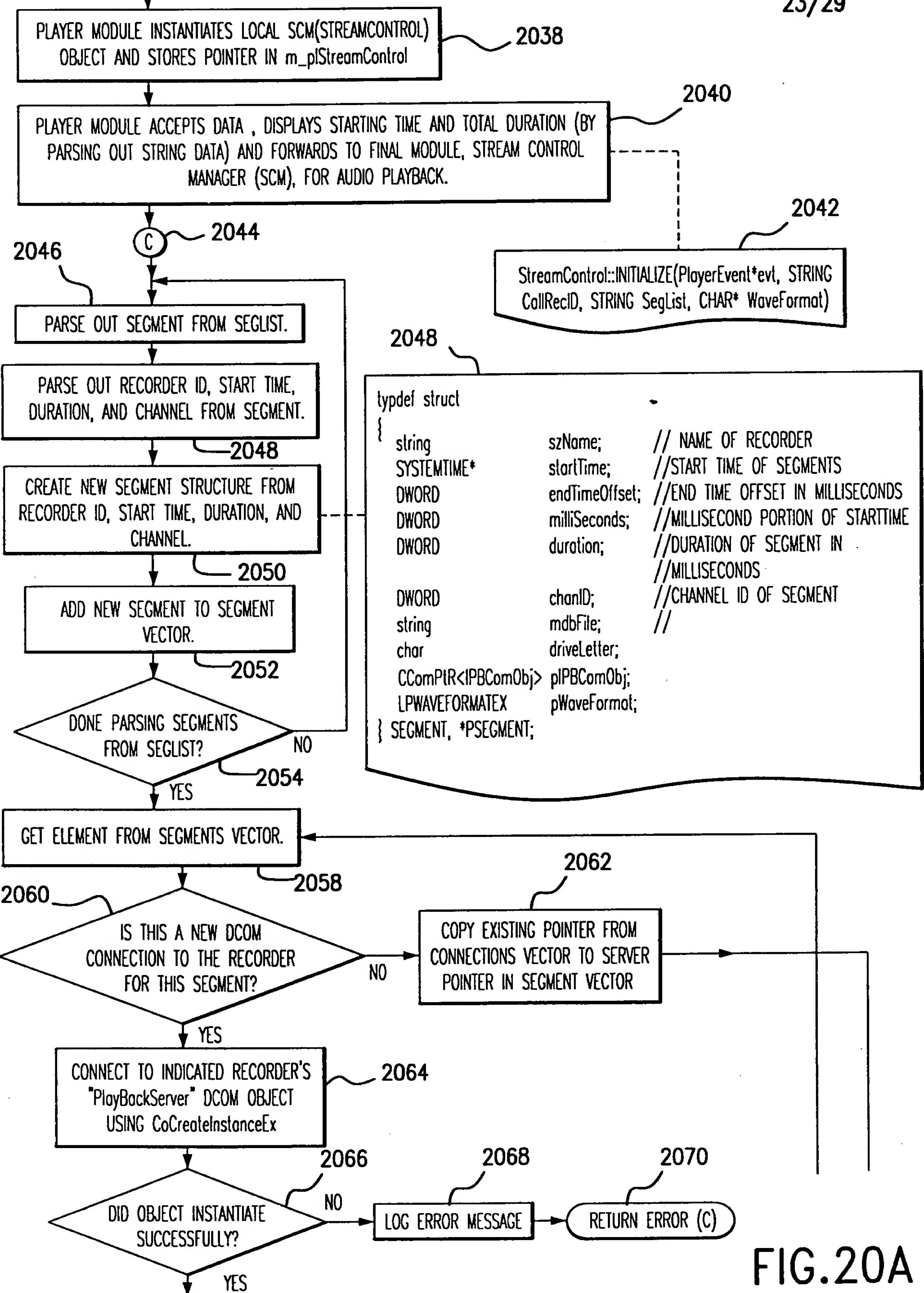


FIG.20A

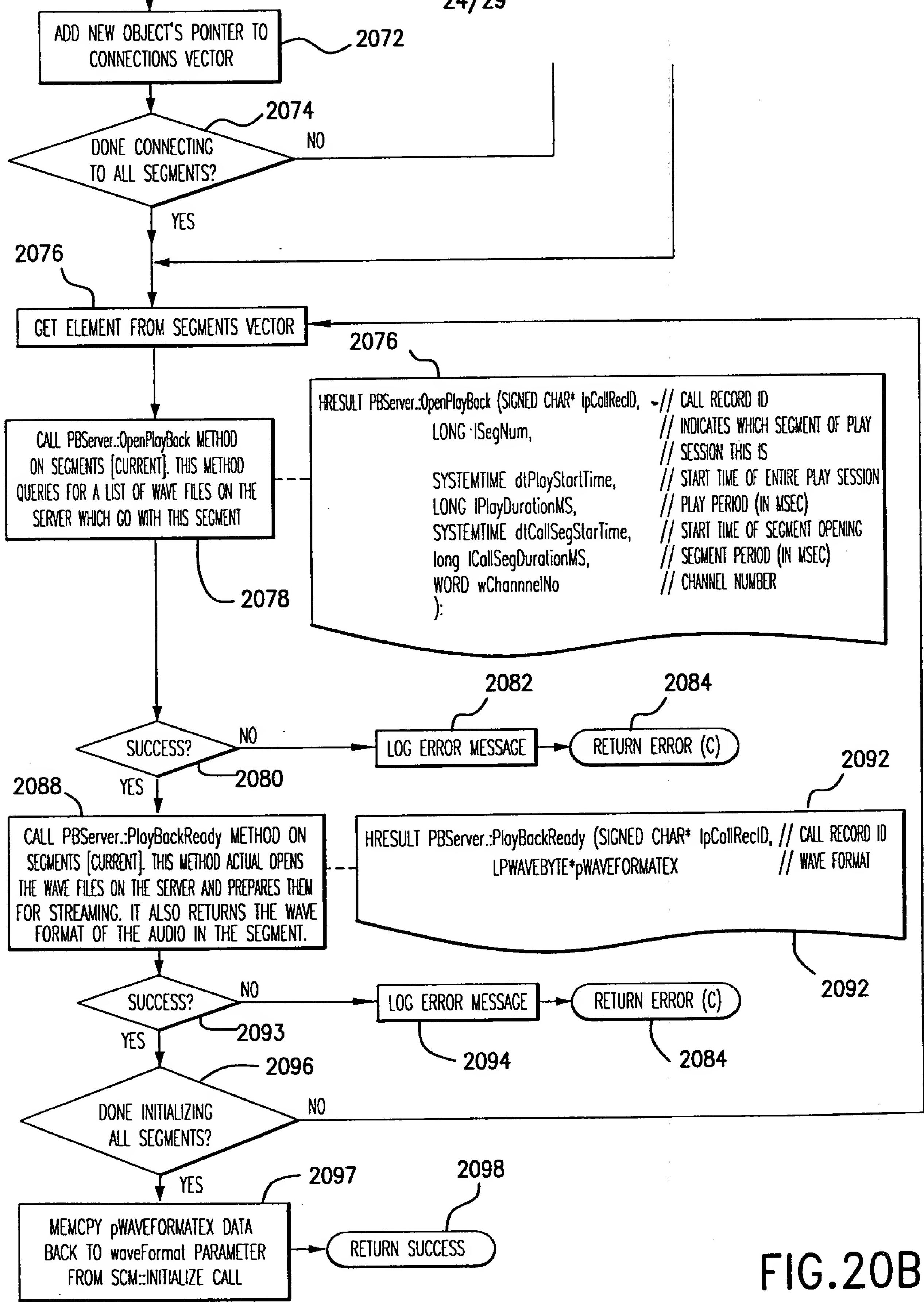


FIG.20B

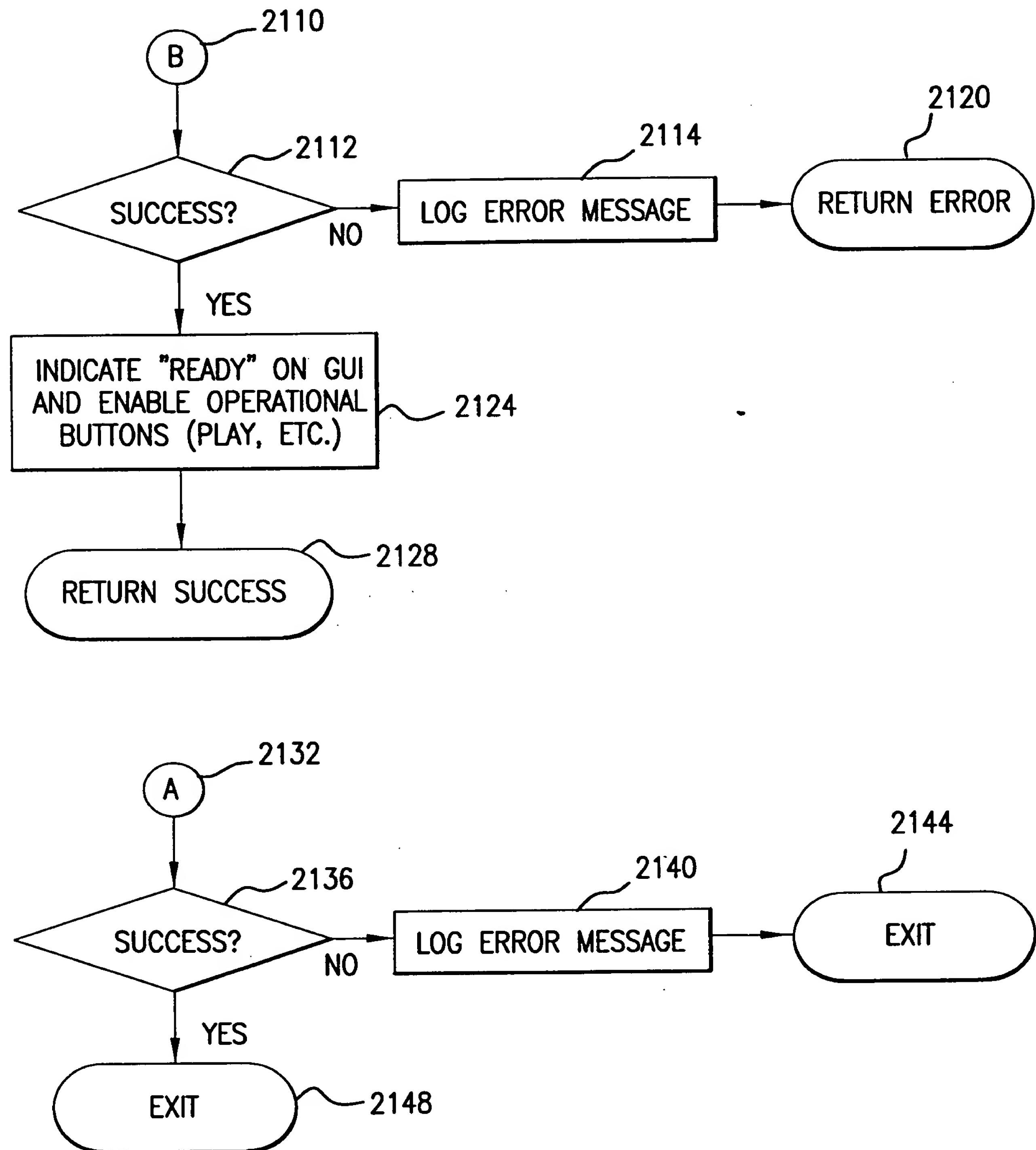
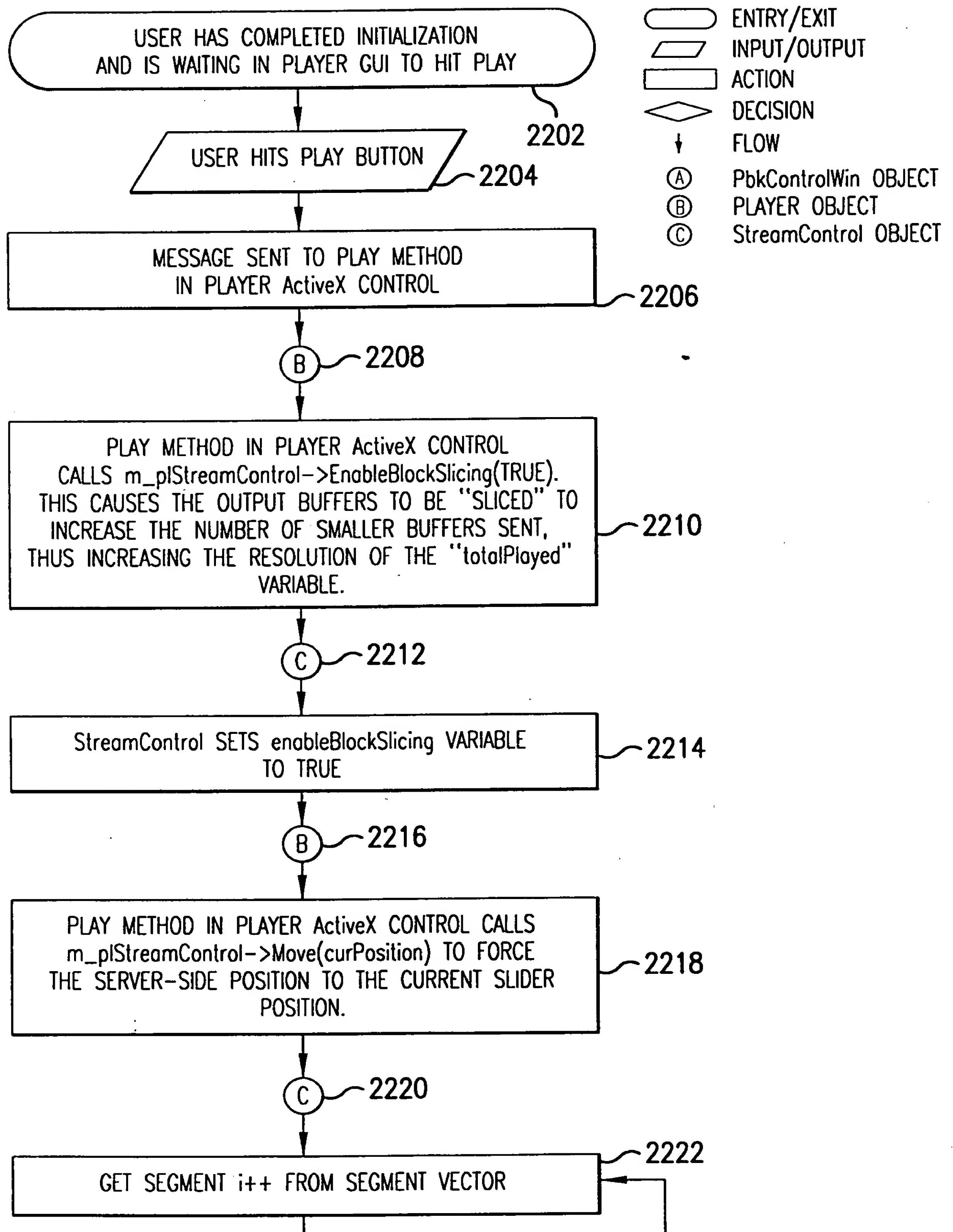
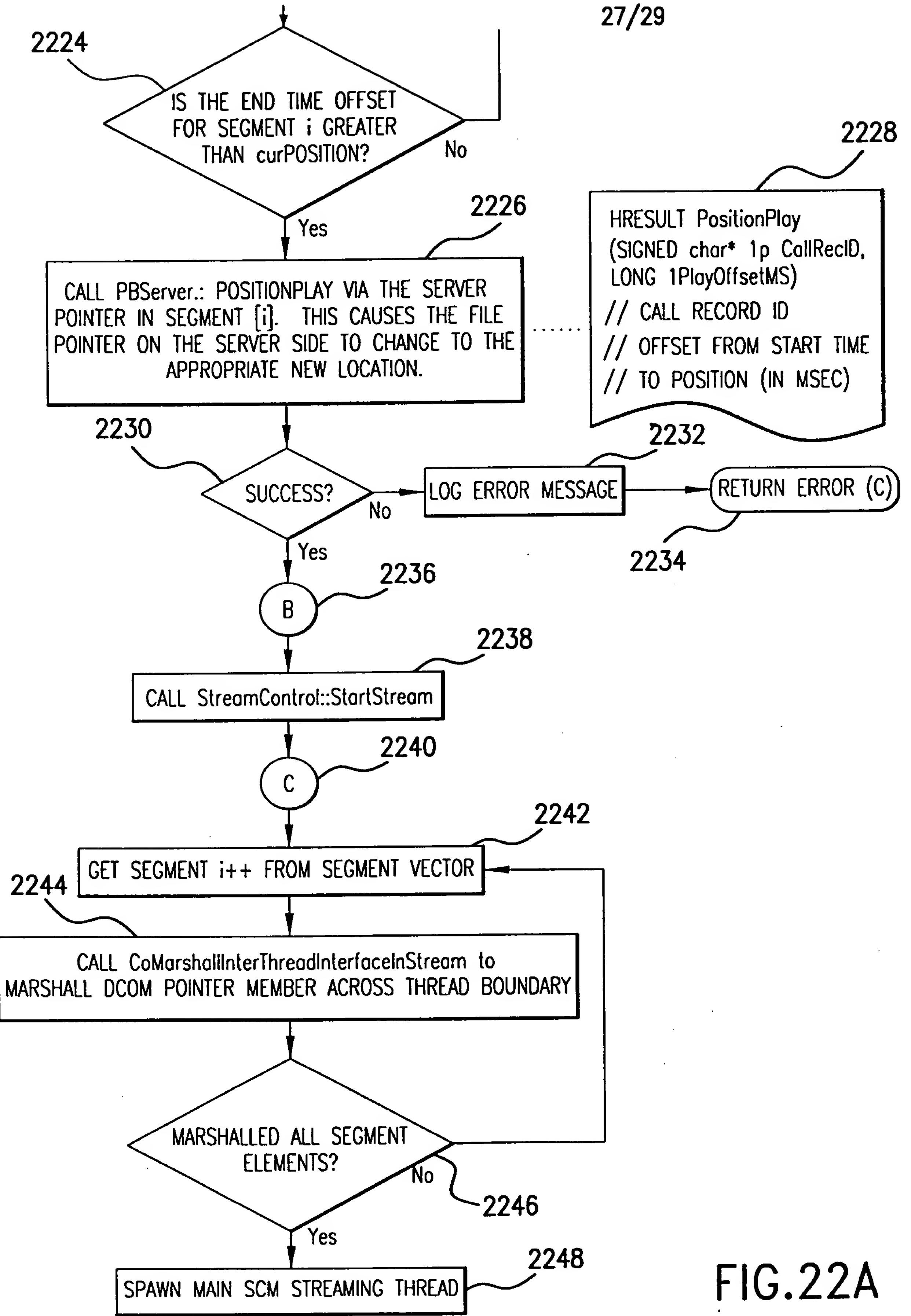


FIG.21

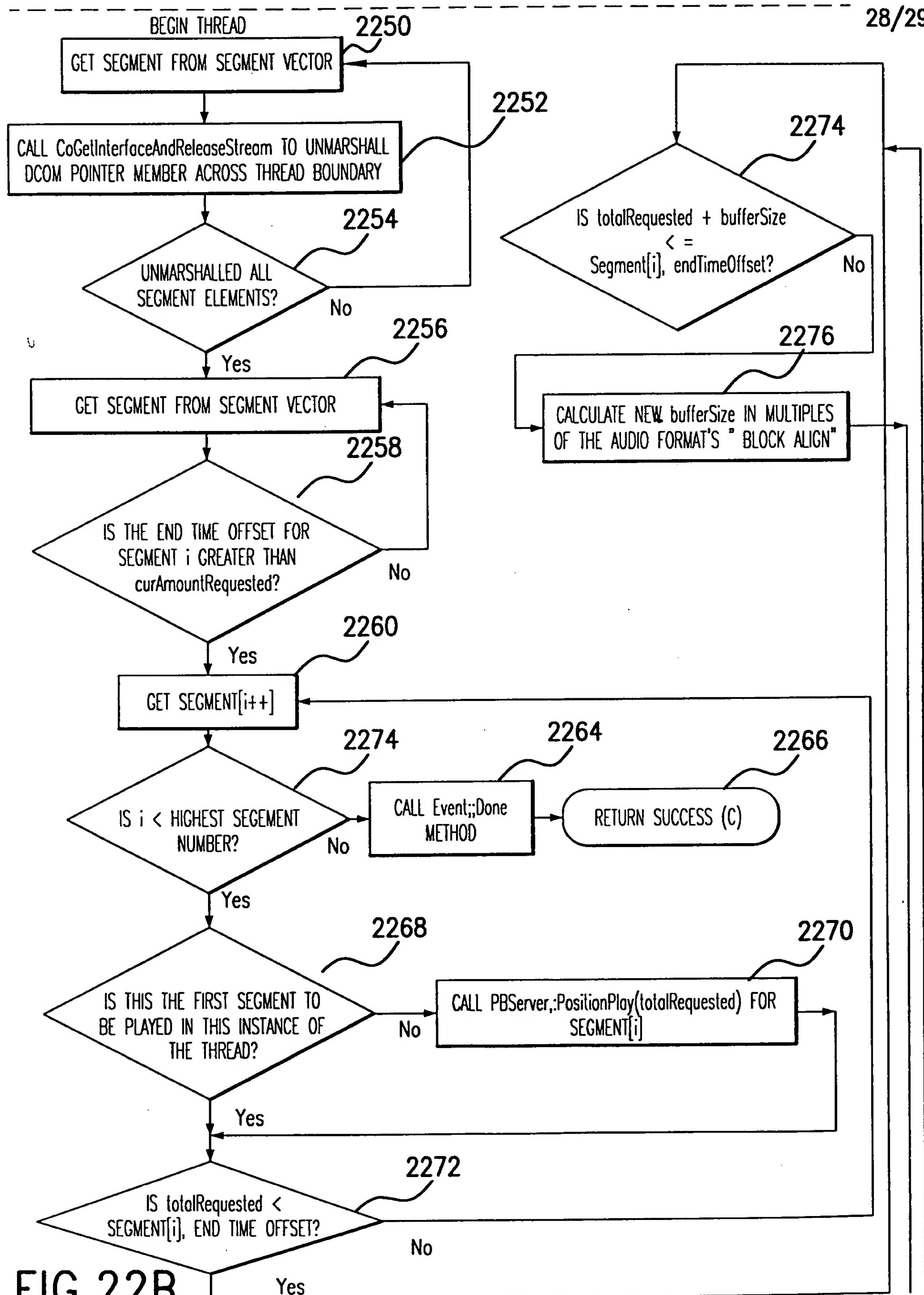
**KEY: STREAM CONTROL MANAGER:  
PlayBack SEQUENCE**



**FIG.22**



**FIG.22A**

**FIG.22B**

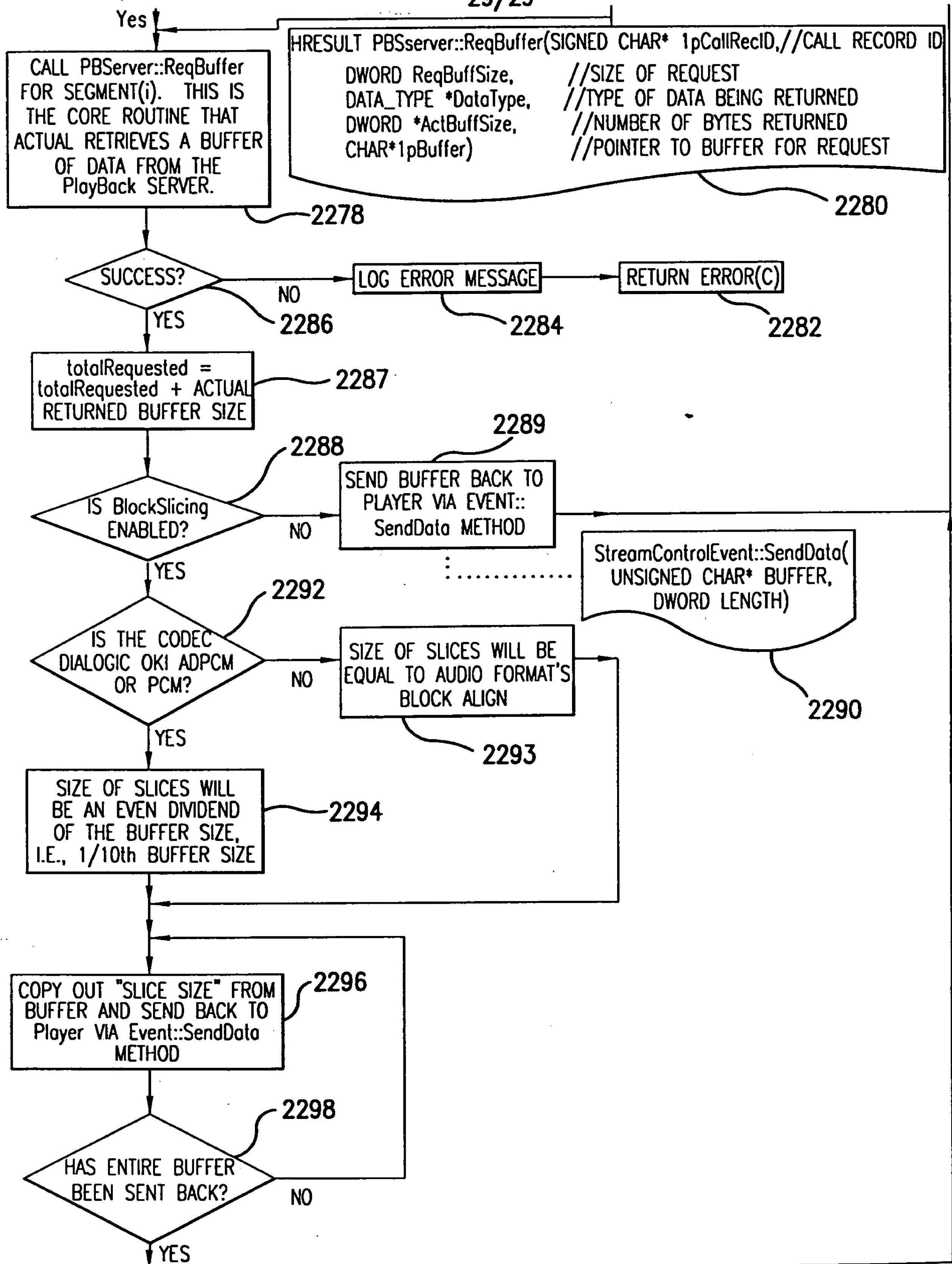


FIG.22C